



## **GO7 Warranty Policy**

The following GO7 warranty applies to products manufactured after November 11, 2013. This warranty is issued to the original purchaser and is valid for as long as the product is owned by the initial purchaser. The warranty, running from the date of manufacturing the product covers defects in material and craftsmanship found during normal usage of the product during the warranty period. If a product is defective and a written notice of the defect is provided to GO7 within the applicable warranty period, GO7 at its option will either repair or replace the defective product with a comparable component or product. Defective product will be returned at the discretion of GO7 and all returns must be authorized using a RMA (Return Materials Authorization) number. GO7 assumes no responsibility for labor charges. Freight charges for defective products & parts will be covered by GO7 within the 48 continental United States. Go7 will determine and authorize the method of shipping for products with a warranty claim.

Go7 offers a limited lifetime warranty. It applies to all products except as listed below:

Electrical Products: (5) Five Years

High wear parts such as wood veneers, glides, casters, springs, adjustable work surface mechanisms, folding or flip top mechanisms, and cast iron bases. – (1) One year

Non Standard products: (1) Year

Third Party supplied products: Suppliers warranty

All products should be inspected monthly for missing glides, loose screws or connecting joints, broke or cracked welds, loose or unseated columns, loose electrical connections (if applicable) etc. All specifications are subject to change without notice. This warranty does not apply to damage caused by a carrier, alterations to the product not authorized by GO7 in writing. It also does not apply to Customer Own Material (C.O.M.) i.e. material supplied by the customer that is not a standard material used in the manufacture of GO7 products. GO7 does not warranty the matching of color, grain, or texture except within commercially accepted standards. A product will not be considered defective and GO7 will not be obligated to replace or repair if the product is not installed or used as recommended by GO7. This includes installations that are not performed by furniture installation specialist, (i.e. building maintenance men, general contactors, etc).