



Terms & Conditions

Eligibility

GO7, Inc. products are sold nationwide through authorized furniture dealers. Possession of this price list does not in itself constitute authorization to sell and/or purchase products listed herein.

New Accounts

All orders are subject to GO7, Inc.'s credit department. First time orders under \$2,500 net must be paid in advance. Orders over \$2,500 net require a 50% deposit. New account orders in Missouri and Florida must be accompanied by a State Resale/Exemption Certificate or sales tax will be charged. GO7, Inc. is not responsible for collecting sales tax in any other state. If you are not tax exempt, sales tax must be self-assessed. The credit approval process takes five business days. Orders will not begin production until credit approval is complete unless prepaid. GO7, Inc. may review, change or cancel credit terms and/or request advance payment at any time.

Terms

Standard terms with open accounts are Net 30 from the date of invoice. All past due accounts will accrue a 1 ½% per month service charge. GO7, Inc. reserves the right to withhold production or shipment or completed products due to any past due invoices or failure to satisfy credit requirements.

Prices

All prices listed herein are effective on the date printed on the cover and supersede all previous contract price lists and/or brochures. Prices do not include storage, installation or freight. See freight policy for details. Products specifications and pricing can change at any time without prior notice. Minimum invoice amount is \$50 net.

Custom Products

GO7, Inc. has made every effort to offer a broad range of standard products. We welcome the opportunity to provide a custom quote based on your input. Please contact factory for details. GO7, Inc. cannot be responsible for space layout/design of products. We will provide recommendations based on your input. Custom products cannot be cancelled or returned. Custom products will require a deposit before production.

Storage

Items held at GO7, Inc. more than 30 days after completed schedule ship date are invoiced and storage charges will begin accruing at that time. Storage fees are based on the net total and are charged as follows: One month 2%; Two months 4%; Three months 8%; Four months 12%, and so on.

Purchase Orders

Orders may be placed by: Email: info@go7kc.com
All orders must be confirmed in writing with a signature of authorized buyer before beginning production.
Minimum order charge of \$25 net for orders totaling under \$200.00 net.

Order Acknowledgement

All orders are acknowledged upon entering as GO7, Inc. interprets them. All acknowledgements are sent via email, attention the contact name on the purchase order received. It is the customer's responsibility to note any discrepancies on the acknowledgement and notify GO7, Inc. within 48 hours. If GO7, Inc. does not receive a signed approval sheet or notification of any changes within 48 hours, we will assume that the order is correct and are not responsible for changes or errors. GO7, Inc. lists an estimated ship date on every acknowledgement. Any order that is time sensitive or requires any special instructions, please note instructions and/or requirements on purchase order and we will make every attempt to accommodate your request. GO7, Inc. is not responsible for any labor charges or installation fees if the shipping date does not meet your requirements.

Order Changes

All requests to make changes to an existing order must be submitted in writing. We will make every attempt to accommodate your requested changes. Any change to an order may be subjected to a revised scheduled ship date and/or additional charges for materials and labor.

Cancellations>Returns

All requests for cancellations or returns must be submitted in writing for approval by GO7, Inc. Please include the following information with your request: Copy of your original sales order and reason for requested cancellation or return.

Orders Approved for Cancellation - GO7, Inc. will email an acknowledgement stating that the order has been cancelled. All Cancelled orders and/or returns are subject to a 50% restocking fee.

Orders Approved for Return - An RMA (Return Materials Authorization) will be sent via email with details for return. All products must be packed as they were originally received and returned freight prepaid to our factory unless otherwise noted on RMA. Customer is responsible for any additional damages in transit due to improper packaging. No collect shipments will be accepted for any reason. Please clearly mark all packages with RMA# to expedite RMA process.

Freight

All products are shipped in compliance with the National Motor Freight Classification Code. All products ship unassembled unless otherwise specified by GO7, Inc. Freight is based on weight and will be quoted per order. GO7, Inc. shall not be held liable for delays caused by strikes, catastrophes, wars, riots, acts of God, or any other cause beyond our control.

Additional Freight Charges

All products are shipped FOB our factory based on a dock delivery only. Additional expenses will be debited from customer account and billed on a separate invoice as "shipping/handling." Examples of additional expenses are: inside delivery, residential delivery and lift gate requirements all have variable charges.

Failure to inspect product at time of receipt, not damages on delivery receipt and/or notify GO7, Inc. of damages within 10 days of the original date of receipt constitutes acceptance of products and a waiver of all claims. Neither GO7, Inc. nor the carrier will be responsible for concealed damage claims if shipments are left unopened. Concealed damage must be reported within 10 days from delivery to be valid. Any concealed damage reported after 10 days will not be accepted by GO7, Inc. and is the responsibility of the customer.

Damaged Freight

All products are loaded on carrier trucks free from defects and/or damage. Responsibility of safe delivery and transport is assumed by the carrier upon loading. It is the customer's responsibility that all cartons, crates, and packages be opened and inspected at time of delivery for damages or shortages regardless of condition. Any damages found during inspection must be clearly noted on the delivery receipt. The carriers should be notified and all packages left in original condition as received for inspection from carrier. GO7, Inc. factory should be notified immediately. All freight claims are to be processed with the carrier, not GO7, Inc.